

Job title: Outfitter Center Attendant Number of openings: Several

Location: Outfitter Center at Lake Catamount Duration of job: Seasonal

Starting date: May - September Days worked: 2-5 days

Weekend work: Yes, as scheduled Supervisor: Director of Lake Operations

Pay Rate: \$18-\$22/hr.

Benefits – Holiday Bonus, 401k plan, Educational Scholarship, Dining and Retail discounts, and use of Golf and Lake amenities.

Assists members and guests with Lake/Outfitter Center equipment, including pontoon boats and watercraft and retail purchases.

Detailed job description, including responsibilities, work performed, tools or equipment used, etc.:

- Answer the phone promptly and transfer calls as necessary
- Provide information to Members/guests regarding upcoming events, equipment, and directions
- Greet and direct Members and guests by name when possible
- Verify that Members and guests have signed in to use the facilities
- Verify that members and guests have signed appropriate waivers when required
- Responsible for rental and retail POS sales, as well as, completing daily audit packet
- Provide safety instruction to members and guests on motorized equipment usage
- Check that equipment is returned in satisfactory condition
- Maintain and clean Outfitter Center equipment (pontoon boats, kayaks, windsurfers, canoes, Nordic gear)
- Ensure that equipment is in working condition prior to usage (check gas, oil, cleanliness, etc)
- Perform all other duties as assigned by the Club Outfitter or Director of Lake Operations

Physical Requirements:

• Predominately outdoor work involving boats and boating equipment, sometimes in inclement weather, exposed to potentially hazardous conditions on the lake and/or rivers.

Minimum skills, experience, education, and ability required for this job:

- Customer service oriented; positive, outgoing, and professional attitude
- Must be able to effectively communicate in English with members, guests, and management
- CPR/First Aid Certification recommended

Miscellaneous information:

This is a non-exempt position